

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

Monitoring Requirements Not Met for City of Torrance

Our water system failed to monitor as required for drinking water standards during the past years and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2011, we did not complete four consecutive quarters of monitoring or testing for Volatile Organic Chemicals (VOCs) after a new well, Well # 9 was placed in service and, therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

- You need not take any action. Based on prior and continued samplings from the aforementioned well, VOCs continue to be non-detectable.
- The table below lists the contaminants we did not properly test for during the past years, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will be Taken
Volatile Organic Chemicals ^(a)	Four quarters	3	January 2011 April 2011 July 2011 October 2011	1-14-2011 11-22-2011 2-28-2012 9-17-2012 12-2012 3-2013 6-2013

a) Benzene; Carbon Tetrachloride; 1,2-Dichlorobenzene; 1,4-Dichlorobenzene; 1,1-Dichloroethane; 1,2-Dichloroethane; 1,1-Dichloroethylene; cis-1,2-Dichloroethylene; trans-1,2-Dichloroethylene; Dichloromethane; 1,2-Dichloropropane; 1,3-Dichloropropane; Ethylbenzene; Methyl-*tert*-butyl ether; Monochlorobenzene; Steryne; 1,1,2,2-Tetrachloroethane; Tetrachloroethylene; Toluene; 1,2,4-Trichlorobenzene; 1,1,1-Trichloroethane; 1,1,2-Trichloroethane; Trichloroethylene; Trichlorofluoromethane; 1,1,2-Trichloro-1,2,2-Trifluoroethane; Vinyl Chloride; and Xylenes

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

On August 15, 2012, the California Department of Public Health (CDPH) issued the City a Notice of Violation for violating Section 64445, Chapter 15, Title 22, Initial Sampling - Organic Chemicals and directed the City to collect four consecutive quarters for VOCs by September 30, 2013. The City immediately began sampling for VOCs. Our contracted laboratory was scheduled to take the 2nd quarter samples on November 15, 2012. They failed to collect the required sample for VOCs but reported on their master schedule that they had performed the test. On February 20, 2013, the City was informed by

the contracted laboratory that they inadvertently did not collect the required second quarter sample. The City immediately notified CDPH of the missed sample.

The City was issued a Citation on April 15, 2013 for violating Section 64445 of the Title 22 California Code of Regulations and Condition 18 of a Permit Amendment for failure to complete the initial VOCs monitoring within one year after the well is placed in service.

Corrective Actions

The City has taken corrective action and developed improvements to our Water Quality Monitoring Plan and submitted this document to the CDPH. The City has scheduled a class for all Water Department staff, detailing Title 22 monitoring and reporting requirements, as well as training our staff in carrying out their duties.

The following historic monitoring shows that VOCs were non-detected in all the samples collected from Well 9, which provides source water to the residents live within the area bordered by Hawthorne Blvd. on the West, -Redondo Beach Blvd. on the North, Western Ave. on the East and 190th Street on the South.

<u>Constituent</u>	<u>Sample Date</u>	<u>Result</u>
VOCs	1/14/11	Non-detected
VOCs	11/22/11	Non-detected
VOCs	2/28/12	Non-detected
VOCs	9/17/12	Non-detected
VOCs	2/12/13	Non-detected
VOCs	5/21/13	Non-detected

The VOCs concentrations in the drinking water supplied by Well 9 were non-detected in all the samples collected since the first day of production. The City believes the quality of the water supplied to the consumers meets the federal and state drinking water standards.

For more information, please contact Alan Berndt at 310-781-6900 or 20500 Madrona Ave., Torrance CA, 90503.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Torrance Municipal Water Department.

State Water System ID#: CA1910213 Date distributed: _____.